### New ScanBay Installation Instructions via Self Service

# **Step 1** You will receive a Chrome notification of an available ScanBay update (Figure 1).



(Figure 1)

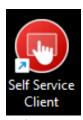
Close ALL Chrome applications, including:

- Chrome sales application and;
- Chrome Notifier
  - Chrome Notifier can be closed by right clicking the Chrome Notifier icon from the Windows taskbar, and selecting Exit (Figure 2).



(Figure 2)

**Step 2** Open Self Service Client on your Windows® desktop (Figure 3).



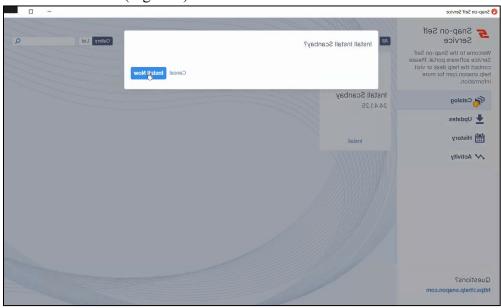
(Figure 3)

**Step 3**Select Install for the software bundle version you wish to install (Figure 4).

Note: It may take up to five minutes to initialize the download.



Select Install Now (Figure 5).



(Figure 5)

### Step 4

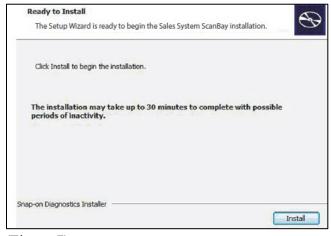
The ScanBay Wizard Screen should appear on your desktop. Select Next on the ScanBay Welcome screen (Figure 6).



(Figure 6)

Note: You may need to minimize the or move the self-service window to see this screen

# **Step 5**Select Install from the Ready to Install confirmation screen (Figure 7).



(Figure 7)

An installation progress screen will display as the installation is performed. (Figure 8). Installation may take a few minutes to complete.



(Figure 8)

*Note:* Various informational screens may display as the installation continues.

### **IMPORTANT:** Allow the installation to run without interruption.

#### Step 6

When the installation is finished, a completion confirmation message is displayed (Figure 9). Select Finish.



(Figure 9)

## Step 7

ScanBay synchronization is required to register the installation and complete the synchronization with the Chrome server (Figure 10).

- A. Start Chrome and Chrome Notifier.
- B. Establish the Chrome Notifier connection with the Snap-on Chrome server.
- C. Right click the Chrome Notifier icon from the Windows taskbar, and select Synchronize ScanBay.



(Figure 10)

The ScanBay installation is complete.